To Our New Patients:

Woodinville Pediatrics would like to welcome you and your family to our pediatric practice. Established in 1979, we are dedicated to providing pediatric care of the highest quality delivered with compassion, respect and true affection for children and their families. We believe the care of children is best accomplished as a partnership between parents and care providers. Therefore we believe you can have certain expectations of us, and we, in turn can provide the service and quality care you deserve.

We encourage you to read this information thoroughly and ask us any questions you may have. We will work with you to provide information and educate about each stage of your child's growth and development, required immunizations and other health related concerns.

A copy of your child's immunization history, plus medical records from your previous physician are helpful in providing consistent health care to your child. You can make this request at your previous physician's office, or you can use our Request for Medical Records Release form included in this packet.

Office Hours

Monday - Friday: 9:00 AM to 6 PM

Phones are open from 8 AM to 6 PM, closed for lunch from 12 to 1 PM

Saturday (sick visits only): 8:30 AM to 12 PM

Sunday: Closed

After regular office hours, depending on the time, phone calls may be answered by our nurses, the doctor on call, or nurses from Seattle Children's Hospital.

If you have questions regarding billing or insurance, please call (425) 483-5437, option 4.

Well Child Visits:

Please call (425) 483-5437) to schedule a well child visit for your child. Please complete the <u>New Patient</u> Health History form included in this packet.

Well Child appointments may be scheduled up to 3 months in advance. Woodinville Pediatrics follows the American Academy of Pediatrics' recommendations for frequency of well child examinations.

- Children under 3 years of age are seen at 7-10 days, 2 months, 4 months, 6 months, 9 months, 12 months 15 months, 18 months, 24 months, and 30 months.
- Annual exams are recommended for children 3 years to 19 years.

Other special age considerations.

- The 12 month exam must be completed after the child has turned 12 months of age for immunization purposes.
- 4 year old annual physical exams must be completed after the 4th birthday for the immunizations to be recognized for kindergarten enrollment.

Sick Visits

- Call our office when your child is ill to schedule an appointment. We will schedule an appointment for you or offer you an opportunity to speak to one of our specially trained nurses if necessary.
- Give a brief statement of your child's symptoms so the appointment can be scheduled for the appropriate amount of time.
- Woodinville Pediatrics often schedules sick appointments on the same day for urgent issues.
- Each child in the family will need an individual appointment. Please let the scheduler know if you have multiple children needing appointments. Each patient requires additional time and unexpectedly adding patients can cause delays.
- Arriving at the office without an appointment will result in a wait until an appointment time becomes available.
- Urgent concerns should be discussed with our specially trained nurses to determine the appropriate time and location for services.
- Follow up appointments can be scheduled at the desk following your appointment.

With your help, we can better serve your needs:

- Always call for an appointment so we can best schedule you with a provider for your care.
- Please inform us when scheduling if you have more than one child that needs to be seen. Each
 patient requires additional time and unexpectedly adding appointments can cause delays for
 other patients.
- Call us in advance if you must cancel your appointment. Your cooperation allows us to use this time to see a another child.
- Be on time for your appointment. We believe your time is valuable, and we strive to see you and your child at the scheduled time. If you are late for an appointment we may ask you to reschedule your appointment. If you are unable to keep your appointment, please call in advance to let us know, allowing us to schedule another patient. Not calling to cancel an appointment may result in termination of services.
- Note the location of your appointment. Some of our providers rotate between offices so our schedulers will confirm the location of the appointment with you.

Triage Nurse Telephone Care

Our nursing staff is trained to handle routine questions and help determine if an appointment is needed or if advice can be given over the telephone. Our nursing staff will also determine if your physician's involvement is necessary in answering the question. The nurses will discuss your questions with your physician between patient examinations and call you back with their instructions. This allows a quick response to your questions. All calls to our nurse line will be returned the same day. If the nurse determines your physician needs to speak to you, the physician will return your call over the lunch hour or at the end of the day. Calls are processed in that way to keep our physicians on time for scheduled appointments.

We appreciate the trust you have placed in us.

Woodinville Pediatrics



PATIENT'S NA	AME			DATE C	F BIRTH		
Gender Male		Sex Male	Race (Check all that apply) White Black)	Ethnicity Hispanic		Preferred Language:
Female Trans MTF Trans FTM Nonbinary/Gen Other: Choose not to d		Female Undefined	Asian Native Hawaiian/Other Pacific Island American Indian/Alaskan Native Unknown Other:		Non-Hispanic Unknown Other:		Primary Home Language:
PATIENT LIVES WITH			PATIENTS'S CELL:				
SIBLING'S NA	ME(S) AND	DATE(S) OF BI	RTH				
□ FATHER	□ МОТН	ER 🗆 GUARI	DIAN HO	OME PHONE	:		
NAME:			CE	LL PHONE:			
ADDRESS:			D/	ATE OF BIRTI	Н:		
CITY/ZIP:			EN	ИAIL:			
□ FATHER	□ МОТН	ER 🗆 GUARI	DIAN HO	OME PHONE	:		
NAME:			CE	LL PHONE:			
ADDRESS:			DA	ATE OF BIRTI	н:		
CITY/ZIP:			EN	ЛАIL:			
FATHER'S/M	OTHER'S EN	MPLOYER:		WORK	PHONE:		
FATHER'S/M	OTHER'S EN	MPLOYER:		WORK	PHONE:		
Emergency Co	ontact (othe	er than parents)				
						Phone: _	
Primary Care	Physician _						
PRIMARY:	Insurance	Company			Effective	Date	Copay
	Insured Pa	rent's Name _				ID#	
	Group #_		C	Claims Addres	ss		
SECONDARY:	Insurance	Company			Effective	Date	Сорау
	Insured Pa	rent's Name _				ID#	
	Group #_		c	Claims Addres	ss		
how I can access my the appointment tir provided. A finance account older than 6 above information i	r information. A nne. Please note: charge of 1.0% windown to days. Total ann strue. I agree to	no-show fee of \$50 wil : In order to control th ill be added to your act ual finance percentago have medical informa	count on a monthly basis if your e will equal 12% on any account	ointment and/or a office visits be pai balance is 60 days balance that is olde es to my insurance	ppointments that and at the time of server or older. A minimuner than 60 days. (RC) carrier and to billing	re not cancel rice unless ap n finance cha W 19.52) II g personnel.	ed more than 24 hours before propriate insurance information is rge will be \$.50 per month on any hereby certify that all of the I agree to pay for any charges not
Signed:					C	ote:	

PEDIATRIC HEALTH HISTORY

Child's Name:		Date of Birth: _	<i></i>	_ Nickname:
	irthdates:			
Referred by:				
	IY MEDICINES?			
ALLERGIES TO MEDIC	NES:			
SMOKERS AT HOME?				
	ıp to date □ not up to date			
	lace:			
	Birth W			
	pregnancy, delivery, or nurs			
	months Any problem			
	 ılamonths Brand:			
		,	_	
PAST MEDICAL HISTO	RY: (please check if the child	I has a history of)		
☐ Allergies	☐ Chickenpox	 □ Lazy Eye		 □ Injuries
□ Asthma	□ Constipation	□ Pneumonia		☐ Hospitalizations
□ Bladder Infections				— · · · · · · · · · · · · · · · · · · ·
□ Cavities	□ Eczema/skin problems	□ Seizures		□ Surgeries
☐ Headaches		\square Vision/Hearing	Problems	
□ Speech Problems	□ Other			
FAMILY HISTORY: (che	eck if in family)			
	Relative			Relative
□ Allergies		□ High Blood I	ressure	
□ Asthma		☐ High Choles	terol	
□ Diabetes		□ Early/Sudde	n Death	
□ Heart Attack/Stroke		□ Cancer		
☐ Kidney Disease		□ Other		
SOCIAL HISTORY:				
	e with?			
If the parents are divo	rced, what is the custody ar	rangement?		
Does anyone besides t	the parents and siblings live	in the house? If so,	whom?	
Who cares for the chil	d while the parents are worl	king?		
	· 			
	ol?			
	er at home: City Well			
PARENT SIGNATURE	, =			Date:



Authorization to leave detailed voice mail (answering machine or through Patient Portal) regarding lab results on answering machine.

Child	DOB:
Child	DOB:
Patient/Guardian Name (Print)	
Parent/Guardian Signature	Date



CONSENT FOR MEDICAL CARE FORM

The undersigned here	by authorizes:	
to obtain medical care for:		
	Name	Birthdate
	gical treatment as ordered by the attending procedures, and hospital treatment.	physician, x-ray,
	Signature of Parent or Guardian	

Woodinville Pediatrics

www.woodinvillepediatrics.com

17000 140th Ave NE, Suite 102 Woodinville, WA 98072

Phone: (425) 483-5437 Fax: (425) 488-4919

Authorization for Release of Medical Information

Patient's name:	Date of Birth:
	Date of Bitti.
City/State/Zip Code:	
Patient's phone #: ()	
	Date Needed:
I authorize Woodinville Pediatrics to release information to:	OR
Name of Provider or Facility	Name of Provider or Facility
Address	- Address
City, State, Zip Code	City, State, Zip Code
Phone #/Fax # (include area code)	Phone #/Fax # (include area code)
PURPOSE FOR THIS REQUEST: (Check one.) TYPE OF RECORDS REQUESTED: Immunization History All Records All medical records related to a specific illness or	ransfer of Care Include records submitted to Woodinville Pediatrics.
Specify illness/injury	Date(s) of treatment
■ Pecarde for the following data(s)	
☐ Specific information (Select one or more, as applicated ☐ Procedure report ☐ History & p	atory tests & x-ray reports, operative reports, pathology) ble) bhysical
☐ Treatment summary (includes history/physical, labor ☐ Specific information (Select one or more, as applicat ☐ Procedure report ☐ History & p ☐ X-ray reports ☐ Sports For ☐ Other:	atory tests & x-ray reports, operative reports, pathology) ble) bhysical
☐ Treatment summary (includes history/physical, labor ☐ Specific information (Select one or more, as applicat ☐ Procedure report ☐ History & p ☐ X-ray reports ☐ Sports For ☐ Other: ☐ Entire copy of the record checked above. YOU MAY DISCLOSE HEALTH CARE INFORMATI (INITIAL ALL THAT APPLY): ☐ HIV (AIDS virus)	atory tests & x-ray reports, operative reports, pathology) ble) bhysical
□ Treatment summary (includes history/physical, labor □ Specific information (Select one or more, as applicat □ Procedure report □ History & p □ X-ray reports □ Sports For □ Other: □ Entire copy of the record checked above. YOU MAY DISCLOSE HEALTH CARE INFORMATI (INITIAL ALL THAT APPLY):	atory tests & x-ray reports, operative reports, pathology) ble) bhysical
□ Treatment summary (includes history/physical, labor □ Specific information (Select one or more, as applicated procedure report □ History & procedure report □ History & procedure report □ Sports For □ Other: □ Sports For □ Other: □ Sports For □ Other: □ HIV (AIDS HEALTH CARE INFORMATION (INITIAL ALL THAT APPLY): □ HIV (AIDS virus) □ Sexually transmitted diseases □ I understand that: • My right to healthcare treatment is not conditioned on □ I may cancel this authorization at any time by submitting a disclosure has already been made in reliance on my	atory tests & x-ray reports, operative reports, pathology) ole) ohysical
Treatment summary (includes history/physical, labor Specific information (Select one or more, as applicated Procedure report	atory tests & x-ray reports, operative reports, pathology) ole) ohysical
□ Treatment summary (includes history/physical, labor Specific information (Select one or more, as applicated Procedure report History & procedure report Sports For Sports For Other: Sports For Other: Sports For Sports For Other: Sports For Sports For	atory tests & x-ray reports, operative reports, pathology) ohysical
□ Treatment summary (includes history/physical, labor Specific information (Select one or more, as applicated Procedure report □ History & procedure report □ Sports For □ Other: □ Sports For □ Other: □ Sports For □ Other: □ HIV (AIDS HEALTH CARE INFORMATIAL (INITIAL ALL THAT APPLY): □ HIV (AIDS virus) □ Sexually transmitted diseases □ I understand that: • My right to healthcare treatment is not conditioned on • I may cancel this authorization at any time by submitting a disclosure has already been made in reliance on my • If the person or facility receiving this information is not information stated above could be re-disclosed. • There may be a charge for the requested records. NOTE: Medical records a Signature of Patient or Representative □	atory tests & x-ray reports, operative reports, pathology) ohysical
☐ Treatment summary (includes history/physical, labor ☐ Specific information (Select one or more, as applicat ☐ Procedure report ☐ History & p ☐ X-ray reports ☐ Sports For ☐ Other: ☐ Entire copy of the record checked above. YOU MAY DISCLOSE HEALTH CARE INFORMATI (INITIAL ALL THAT APPLY): ☐ HIV (AIDS virus) ☐ Sexually transmitted diseases I understand that: My right to healthcare treatment is not conditioned on I may cancel this authorization at any time by submitti a disclosure has already been made in reliance on my If the person or facility receiving this information is not information stated above could be re-disclosed There may be a charge for the requested records a	atory tests & x-ray reports, operative reports, pathology) ole) ohysical

Notice of Privacy Practices Woodinville Pediatrics

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Woodinville Pediatrics respects your privacy. We understand that your personal health information is very sensitive. The law protects the privacy of the health information we create and obtain in providing care and services to you. Your protected health information includes your symptoms, test results, diagnoses, treatment, health information from other providers, and billing and payment information relating to these services.

We will not use or disclose your health information to others without your authorization, except as described in this Notice, or as required by law.

1. Your health information rights.

The health and billing records we create and store are the property of Woodinville Pediatrics. The protected health information in it, however, generally belongs to you. You have a right to:

- Receive, read, and ask questions about this Notice.
- Ask us to restrict certain uses and disclosures. You must deliver this request in writing to us. We are
 not required to grant the request unless the request is to restrict disclosure of your protected health
 information to a health plan for payment or health care operations and the protected health
 information is about an item or service for which you paid in full directly.
- Request and receive from us a paper copy of the most current Notice of Privacy Practices ("Notice").
- Request that you be allowed to see and get a copy of your protected health information. You may
 make this request in writing. We have a form available for this type of request.
- Have us review a denial of access to your health information—except in certain circumstances.
- Ask us to change your health information that is inaccurate or incomplete. You may give us this
 request in writing. You may write a statement of disagreement if your request is denied. It will be
 stored in your medical record, and included with any release of your records.
- When you request, we will give you a list of certain disclosures of your health information. The list will not include disclosures for treatment, payment, or health care operations. You may receive this information without charge once every 12 months. We will notify you of the cost involved if you request this information more than once in 12 months.
- Ask that your health information be given to you by another confidential means of communication or at another location. Please sign, date, and give us your request in writing.
- Cancel prior authorizations to use or disclose health information by giving us a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before we receive the revocation. Sometimes, you cannot cancel an authorization if its purpose was to obtain insurance.

For help with these rights during normal business hours, please contact:

Linda Beier

(425) 483-5437

2. Our responsibilities.

We are required to:

- Keep your protected health information private.
- Give you this Notice.

- Follow the terms of this Notice for as long as it is in effect.
- Notify you if we become aware of a breach of your unsecured protected health information.

We reserve the right to change our privacy practices and the terms of this Notice, and to make the new privacy practices and notice provisions effective for all of the protected health information we maintain. If we make material changes, we will update and make available to you the revised Notice upon request. You may receive the most recent copy of this Notice by calling and asking for it, by visiting our office to pick one up, or by visiting our Web site, www.woodinvillepediatrics.com.

3. To ask for help or complain.

If you have questions, want more information, or want to report a problem about the handling of your protected health information, you may contact:

Linda Beier (425) 483-5437

If you believe your privacy rights have been violated, you may discuss your concerns with any staff member. You may also deliver a written complaint to Linda Beier at Woodinville Pediatrics. You may also file a complaint with the Department of Health and Human Services Office for Civil Rights (OCR).

We respect your right to file a complaint with us or with the OCR. If you complain, we will not retaliate against you.

4. How we may use and disclose your protected health information.

Under the law, we may use or disclose your protected health information under certain circumstances without your permission. The following categories describe the different ways we may use and disclose your protected health information without your permission. For each category, we will explain what we mean and give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose health information will fall within one of the categories.

Below are examples of uses and disclosures of protected health information for treatment, payment, and health care operations.

For treatment:

- We may contact you to remind you about appointments.
- We may use and disclose your health information to give you information about treatment alternatives or other health-related benefits and services.
- Information obtained by a nurse, physician, or other member of our health care team will be recorded in your medical record and used by members of our health care team to help decide what care may be right for you.
- We may also provide information to health care providers outside our practice who are providing you care or for a referral. This will help them stay informed about your care.

For payment:

- We request payment from your health insurance plan. Health plans need information from us about your medical care. Information provided to health plans may include your diagnoses, procedures performed, or recommended care.
- We bill you or the person you tell us is responsible for paying for your care if it is not covered by your health insurance plan.

For health care operations:

- We may use your medical records to assess quality and improve services.
- We may use and disclose medical records to review the qualifications and performance of our health care providers and to train our staff.
- We may use and disclose your information to conduct or arrange for services, including:
 - o Medical quality review by your health plan,
 - o Accounting, legal, risk management, and insurance services; and
 - Audit functions, including fraud and abuse detection and compliance programs

For Health Information Exchange

Woodinville Pediatrics participates in a health information exchange (HIE). An HIE is an electronic system where hospitals, doctors and other healthcare providers share your health information. Participants in the HIE can access your patient health information as necessary for treatment, payment and healthcare operations. They may also access your information for joint activities with other individuals or organizations to measure quality and improve services.

Your health information is automatically included in the HIE. If you choose not to share your health information through the HIE, you must opt out. To learn more, visit www.seattlechildrens.org/HIE or call 1-866-987-2000 ext. 7-4444 or 206-987-4444.

For fund-raising communications:

• We may use certain demographic information and other health care service and health insurance status information about you to contact you to raise funds. If we contact you for fund-raising, we will also provide you with a way to opt out of receiving fund-raising requests in the future.

Some of the other ways that we may use or disclose your protected health information without your authorization are as follows.

- Required by law: We must make any disclosure required by state, federal, or local law.
- **Business Associates:** We contract with individuals and entities to perform jobs for us or to provide certain types of services that may require them to create, maintain, use, and/or disclose your health information. We may disclose your health information to a business associate, but only after they agree in writing to safeguard your health information. Examples include billing services, accountants, and others who perform health care operations for us.
- Notification of family and others: Unless you object, we may release health information about you
 to a friend or family member who is involved in your medical care. We may also give information to
 someone who helps pay for your care. We may tell your family or friends your condition and that you
 are in a hospital.-
- **Public health and safety purposes:** As permitted or required by law, we may disclose protected health information:
 - To prevent or reduce a serious, immediate threat to the health or safety of a person or the public.
 - To public health or legal authorities:
 - To protect public health and safety.
 - To prevent or control disease, injury, or disability.
 - o To report vital statistics such as births or deaths.
 - o To report suspected abuse or neglect to public authorities.

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- **Research:** We may disclose protected health information to researchers if the research has been approved by an institutional review board or a privacy board and there are policies to protect the privacy of your health information. We may also share information with medical researchers preparing to conduct a research project.
- Coroners, medical examiners, and funeral directors: We may disclose protected health information
 to funeral directors and coroners consistent with applicable law to allow them to carry out their
 duties.

January 2018

- Organ-procurement organizations: Consistent with applicable law, we may disclose protected health information to organ-procurement organizations (tissue donation and transplant) or persons who obtain, store, or transplant organs.
- **Food and Drug Administration (FDA)**: For problems with food, supplements, and products, we may disclose protected health information to the FDA or entities subject to the jurisdiction of the FDA.
- Workplace injury or illness: Washington State law requires the disclosure of protected health information to the Department of Labor and Industries, the employer, and the payer (including a self-insured payer) for workers' compensation and for crime victims' claims. We also may disclose protected health information for work-related conditions that could affect employee health; for example, an employer may ask us to assess health risks on a job site.
- **Correctional institutions:** If you are in jail or prison, we may disclose your protected health information as necessary for your health and the health and safety of others.
- Law enforcement: We may disclose protected health information to law enforcement officials as required by law, such as reports of certain types of injuries or victims of a crime, or when we receive a warrant, subpoena, court order, or other legal process.
- Government health and safety oversight activities: We may disclose protected health information to an oversight agency that may be conducting an investigation. For example, we may share health information with the Department of Health.
- **Disaster relief:** We may share protected health information with disaster relief agencies to assist in notification of your condition to family or others.
- **Military, Veteran, and Department of State:** We may disclose protected health information to the military authorities of U.S. and foreign military personnel; for example, the law may require us to provide information necessary to a military mission.
- **Lawsuits and disputes:** We are permitted to disclose protected health information in the course of judicial/administrative proceedings at your request, or as directed by a subpoena or court order.
- National Security: We are permitted to release protected health information to federal officials for national security purposes authorized by law.
- **De-identifying information:** We may use your protected health information by removing any information that could be used to identify you.

5. Uses and disclosures that require your authorization.

Certain uses and disclosures of your health information require your written authorization. The following list contains the types of uses and disclosures that require your written authorization:

- Psychotherapy Notes: if we record or maintain psychotherapy notes, we must obtain your authorization for most uses and disclosures of psychotherapy notes.
- Marketing Communications: we must obtain your authorization to use or disclose your health
 information for marketing purposes other than for face to face communications with you,
 promotional gifts of nominal value, and communications with you related to currently prescribed
 drugs, such as refill reminders.
- Sale of Health Information: disclosures that constitute a sale of your health information require your authorization.

In addition, other uses and disclosures of your health information that are not described in this Notice will be made only with your written authorization. You have the right to cancel prior authorizations for these uses and disclosures of your health information by giving us a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before we receive the revocation. Sometimes, you cannot cancel an authorization if its purpose was to obtain insurance.

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6. Web site

We have a Web site that provides information about us. For your benefit, this Notice is on the Web site at the following address: www.woodinvillepediatrics.com

7. Effective date

This Notice is effective as of January 2018.

Woodinville Pediatrics Billing and Financial Policy

Charges for medical care at Woodinville Pediatrics are based on the complexity of the medical problem, time spent, and our costs. If you have insurance coverage that we are contracted to accept, we will bill them for you as a courtesy. It is your responsibility to know what services are covered and what benefits you have. If your child is covered by two plans, we need this information before your first visit.

In order to reduce the costs associated with repeated billing we ask the following:

- If there is a change in your insurance coverage, please notify the clinic as soon as possible
- Please be prepared to show your insurance card at each visit.
- If you currently do not have insurance or insurance coverage cannot be verified, payment will be requested at the time of service.
- We require our office forms be update **annually** to ensure that we have the correct information for you. Incomplete or incorrect information can result in non-payment from your insurance.
- It is the policy of Woodinville Pediatrics to collect certain information for billing purposes. Some of this information is personal and will be kept confidential.
- If your insurance is one that we do not bill directly, please ask for a copy of the charge slip after each visit so that you can apply for reimbursement as soon as possible.
- If your insurance plan has an office visit co-pay you need to be prepared to pay at each visit. Co-payments not paid at the time of service will be subject to a \$25.00 billing fee.

WELL CHILD EXAM = PREVENTATIVE CARE:

If your child is scheduled for a Well Child Exam, your insurance may call this a Preventative Care Exam. Sometimes your insurance companies have a limit on the number of Well Child Exams that they will cover in a calendar year. We encourage you to contact your insurance and find out what your benefits are. During a Well Child Exam if you have a concern about a **separate** problem, you may incur separate charges for that visit. We are required to follow specific coding laws to communicate to your insurance what was performed during your visit. Your insurance may or may not cover those additional charges and those charges may become your responsibility.

With all of the changes in healthcare, we would like to inform our patients that not everything is included under your "preventative care" benefits. Each insurance company has very specific criteria for what they cover under preventative care.

If your provider performs additional tests or services during the same visit that are not covered under your preventative benefits, you may have to pay coinsurance, co-pay or your deductible.

- Financial responsibility for deductibles, co-payments, and services not covered by your insurance rests with you. All balances must be paid upon receipt of the billing statement. If we do not receive full payment on your account within 3 months of the first date of service, your account may be turned over to our collection agency. Your signature indicates that you agree with and understand these policies.
- We understand the unpredictable nature of illness and injury. Please contact us at 425-483-5437 if a major, unexpected medical expense should occur. We are happy to negotiate a payment plan with you.
- If you feel an error has been made on your account, all request for adjustments must be made in writing, as telephone calls with not preserve your rights under the Federal Truth in Lending Regulations. For your convenience, we accept Visa, MasterCard, Checks and cash.

Parent/Guardian Name (please print)	Patient Name	
	 Date	
Financial Policy November 2015		